

Dear Patient,

As Coronavirus has become an evolving public health issue, Blincoe Family Dentistry wants to assure you, our valued patient, that your health, safety, and well-being are of the utmost importance to us. We want to update you on all the steps that Blincoe Family Dentistry is taking to deal with Covid-19. We care deeply for our staff and patients and are taking the following steps to ensure your safety. As always, our office strictly follows ADA/CDC/OSHA guidelines including:

- Complete sterilization of all instrumentation according to OSHA mandates. We perform regular spore tests on all sterilization equipment.
- All surfaces are disinfected thoroughly between patients and plastic barriers are used wherever possible. All disinfectants used in our office are EPA certified to kill Covid-19. This includes all operatories, laboratories, bathroom facilities, front office area and waiting rooms.
- Our team is equipped with personal protective equipment such as sterile gowns, masks, gloves and shields to ensure their protection as well as our patients.
- Hand sanitizers are available throughout our office for patients and team members. Staff will continue to follow extensive hand-washing protocols as issued by the CDC.

We are implementing some additional steps that you will see when you come for your appointment including:

- Asking patients to arrive at their scheduled appointment time, not early, and proceed to the waiting room. Please wear a face mask or covering to appointment, as mandated by the Governor.
- If you prefer to wait in your car, please call the office upon your arrival.
- If you have been feeling ill, running a temperature, or having any other Covid symptoms or been in contact with someone who has, please call our office and reschedule.
- We are requesting that you come alone for your appointment. If this is not possible, as in the case of bringing a child, please let our staff know so we can accommodate this.

There have been several changes that you will not see but are important to your safety including:

- Enhanced and upgraded vacuum suction equipment in each room to improve aerosol removal.
- An extraoral dental suction system that will provide additional high volume removal of aerosols. This system has a medical grade HEPA filtration system as well as a UV light disinfectant built in to kill viral products.

We are fortunate to have a physical space that works well to allow social distancing and an experienced, dedicated staff here to make your visit safe and comfortable. On a happier note, we are taking this opportunity to announce that our oldest son, Tyler, has joined us as an associate dentist. He graduated from the University of Kentucky School of Dentistry in May, 2020 and is in our office Monday and Friday. We are thrilled to have his energy and insights as we continue to grow our practice. Tyler joining our practice will allow for additional hours for our patients. We look forward to seeing you soon.

Sincerely,

Dr. Todd Blincoe
Dr. Jennifer Blincoe
Dr. Tyler Blincoe